

***Curriculum Vitae***

***Contact information***

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***Personal Information***

***Date of Birth : 03-12--1990***

***CPR Number : 901212792***

***Nationality : Bahraini***

***Passport no : 2161537***

***Gender : Male***

***Marital : Single***

***Address : house:1700/road:7524/block:575/area:Saar/Aljanabiyah/ Bahrain***

***Education***

* ***Sheik Isa Bin Ali Secondary School***
* ***Diploma of Retail in Bird Institute Certificate from city&guilds UK.***

***Training***

* ***Signature service from 10 to 11 August 2014: talk about customer service***
* ***Business Ethics from 16 to 17 November 2014: talk about product knowledge***
* ***Sales Skills & Customer Service from 1 to 4 June 2015: talk about sales skill and customer service , how to deal with loop controversy.***

***Work Experience***

***Reehat Alatoor as (area sales supervisor team leader) From September 2016 To August 2018***

***Description:***

* ***Training the sales team***
* ***Setting target***
* ***Discuss product development***
* ***Studying for opening new branches***
* ***Dealing with other companies by wholesale contracts***

***Reason to leave: The company became in financial loss***

***Silah gulf at Viva as(CSR LEVEL2/COLD CALL/TELESALE) January 2015 August 2016***

***Description: I joined in viva as a customer service representative level 2 I was calling unknown customer and promoting our products and services package I reflect a great impact on the customers and they mentioned me on viva tweeter by my full name and my department that I was very helpful and I have a fantastic Style treatment I learned how to attract to have a good tons and focusing on my old skills and bringing it all on the call contact.***

***Reason to leave: I find a better position***

***Ashraf bgdc at Saks Fifth Avenue as (Sales Executive) From April 2012 to December 2014***

***Description: I joined in Saks fifth avenue it's a multi luxury brands I joined as a sales executive in shoes department and I was cross selling on the other departments I achieved my target from the first month and I was the first one achieved the target in the third month I learned sales skills and the customer service body language ayes contact opened and close question self motivation.***

***Reason to leave: I find better offer.***

***Skills***

* ***Friendly and Useful.***
* ***Powerful and Supporter.***
* ***Patient and Work in Team.***
* ***Initiative and Work Under Pressure.***
* ***Effective Communication and Analytical Skills.***
* ***Team Work.***
* ***Hard Work.***
* ***Arabic and English (writing and speaking).***
* ***Bahraini Driving License.***
* ***The ability to develop the overall level of work.***
* ***Seek to work better.***
* ***Self-motivation.***
* ***Abel to work on Microsoft office excel or any media apps or tools***
* ***Smart to learn on any system or accounting methods smart in numbers.***
* ***Very creative in suggesting better working role or updating and developing it.***
* ***KPI calculation***

***Interests and Hobbies***

* ***Self development***
* ***Fishing***
* ***Playing chess***













